

Poly EncorePro 510 Monaural Headset +Quick Disconnect



*Product image may differ from actual product

Ready, headset, go

Unleash your call center productivity with the EncorePro 500 Series headsets. Connecting your headset to your PC, from home or the office, is easy with multiple options. And with the lightweight and comfy design, your agents will stay engaged.

Incredible call clarity

Experience enhanced call clarity with visual and tactile cues for optimal mic boom positioning. Enjoy superior sound quality and clear conversations with our voice-optimized frequency response.

Durable and comfortable

Equip your contact center employees with durable headsets designed for all-day use. Minimize breakages and downtime, saving time and money. And ensure employee comfort and satisfaction with our premium, lightweight design.

Remote firmware and cloud system updates

Never worry about updates, thanks to remote firmware and cloud system updates.¹

Featuring

Noise-canceling microphone

Next-generation flexible microphone, with positioning guides, reduces background noise and interference, ensuring fewer missed words and a better caller experience.

Expanded compatibility

Walk away from your desk with a click thanks to Poly Quick Disconnect (QD) technology that works with any Poly QD adapter.

Optimized for communications platforms

An IT manager's dream, this headset was created for communication and is optimized and certified to work with top virtual meeting providers.¹

Acoustic hearing protection

SoundGuard is the acoustic limiting technology that is present in all communications headsets from Poly that protects against Acoustic Shock by limiting sounds to below 118dBA.¹

Recessed buttons

Eliminate button-pushing mistakes with recessed buttons that don't get accidentally activated.¹

Single button for joint audio/video hold

Enjoy worry-free privacy and peace of mind with a single button for joint audio and video hold.¹



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Specifications

Compatibility

Compatible with PCs via QD (Quick-Disconnect)

Compatible operating systems: Windows 11; Windows 10; macOS

Appearance

Product colour: Black

Ear cushions: Foam (padding material)

Headphone type: On-ear (monaural)

Cable length: 78.5 cm

Connectivity and communications

Connection type: Wired: QD (Quick-Disconnect)

User interface features

Boom mic rotation: 290°

Audio

Acoustic protection technology: SoundGuard¹

Microphone type: Noise cancelling

Boom mic length: 135 mm

Microphone bandwidth: 20 Hz to 16 kHz

Speaker bandwidth: 150 Hz to 6.8 kHz

Speaker size: 30 mm

Signal-to-noise ratio: >50 dB

Frequency response (microphone): 150 Hz to 6.8 kHz

Sensitivity (microphone): -40 +/-3 dB

Certifications

Certified collaboration software: Skype for Business



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Specifications

Weight and dimensions

Weight: 0.052 kg

Product dimensions: 11.1 x 14.9 x 6.7 cm

Package weight: 7600 g

Package dimensions: 137.9 x 178.05 x 54.6 mm

Logistic information

Master carton quantity: 48

Master carton dimension: 34.7 x 56.5 x 37.4 cm

Master carton weight: 7.38 kg

Cartons per layer: 5

Layers per pallet: 4

Cartons per pallet: 20

Products per layer: 240

Products per pallet: 960

Pallet weight: 357 kg

Pallet dimensions: 101.6 x 121.9 x 167.6 cm

Additional information

UPC number: (ABB) 197029632791; (AC3) 197961801064

Product number: 783Q2AA

Product name: Poly EncorePro 510 Monaural Headset
+Quick Disconnect

Warranty

Poly standard two-year limited warranty

Country of origin

China

What is in the box

Headset



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Footnotes

Messaging Footnotes

¹ Visit <https://www.poly.com/us/en/products/headsets/encorepro/encorepro-500-series> for more detail.

² Available on QD models only.

Technical Specifications Footnotes

¹ Protects against Acoustic Shock by limiting sounds to below 118 dBA.

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